Hacienda Heights Community Plan Update Public Comment Phone Log Updated August 2, 2010

Date	Question/Comment	Response	Caller Name	Contact Information
7/22/10	What is the postcard regarding? Would like better street lighting.	Explained postcard. Provided contact info for street lighting at DPW.	N/A	N/A
7/22/10	Planning department should not send out "legalese gobbly goop." Consider audience before sending out notices. What is an MND?	Explained MND. Agreed to better explain legalese in future notices.	N/A	N/A
7/22/10	What does mitigated neg. dec. mean?	Explained MND.	N/A	N/A
7/22/10	What is a mitigated neg. dec?	Explained MND.	N/A	N/A
7/26/10	Are there any changes proposed for 1236 and 1244 Galemont? Are they even in Hacienda Heights.	Looked up 2 properties in question in GIS-Net, provided requested info for HH properties.	Cecilia	N/A
7/27/10	What is the project? Are there any major changes to land use? What is the status of the community center?	Explained that it is a land use policy document. There are no major changes in land use, slight changes in allowable density. The community center is now being designed.	Kathleen Sussman	626.914.8212
7/28/10	Who set up the procedure for having only one copy available for review at the library and senior center? This is inconvenient for the public.	Limited review copies were made available to be environmentally-conscious. Anyone can call us to have a hard copy mailed to them. Sent 10 extra copies for distribution to Steinmetz.	Carol Gardner	N/A

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Date	Question/Comment	Response	Caller Name	Contact Information
7/29/10	How can I access the interactive maps where I can see the proposed land use and zoning for my property?	Stepped her through the process and pointed her to GIS-Net Guide.	Cecilia (same as above)	
8/2/10	What is allowed by my zoning? Can I keep pigs or chickens?	Looked up land use and zoning. Explained that hogs are prohibited but chickens are not regulated by zoning code. Public Health and Animal Control will step in if they become a nuisance.	Melissa Mateo	626.855.0922